



सत्यमेव जयते

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भारत सरकार  
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Government of India

Central Government Health Scheme  
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Ground Floor, Sector 10, Vidhyadhar Nagar, "Your health our goal  
Jaipur 302 039 आपका स्वास्थ्य हमारा लक्ष्य"



No. CGHS/ JPR/ RPH/2019 (Admn.)/ 7116-29

Dated: 31-05-2019

### ORDER

Metro Mas Heart Care & Multi Speciality Hospital, Jaipur has empanelled under CGHS, Jaipur. It was reported that your hospital has taken a unilateral decision of denying cashless/ credit facilities to eligible CGHS beneficiaries, which is tantamount to violation of terms and conditions of MOA. Provision of treatment to pensioners and other eligible CGHS beneficiaries is one of the terms of essence, as denial of credit facility causes immense hardship to beneficiaries, who have to spend money from their meager savings.

In this connection a Show Cause Notice was issued vide this office letter No. CGHS/ JPR/ RPH/ 2019 (Admn.)/ 6228 dated 21.05.2019 giving an opportunity to your hospital to put forth your stand on the issue.

The reply dated 27.05.2019 submitted by you in response to the several letters have been examined and found unsatisfactory. It is felt that denying the treatment on cashless basis is a gross violation of terms and conditions of the MOA signed by your hospital for empanelment with CGHS. Denial of cashless facility to eligible beneficiaries is not acceptable on the panel, it has been considered appropriate to suspend the CGHS empanelment of your hospital with immediate effect till further orders. The hospital shall no longer be a part of the list of CGHS empanelled hospitals/Diagnostic Centres for any purpose under CGHS. Patients already admitted prior to issue of this order shall however, be provided treatment at CGHS rates.

31/5/19  
(Dr. J. K. Khatri)

Additional Director,  
CGHS, Jaipur.

To,

1. The Medical Superintendent, Metro Mas Heart Care & Multi Speciality Hospital, Shipra Path, Near Technology Park, Mansarovar, Jaipur.
2. The Director, CGHS, Directorate General of CGHS, D.G.H.S., Nirman Bhawan, New Delhi-110 108.
3. The Addl.Deputy Director General (HQ), CGHS, DG CGHS, Nirman Bhawan, New Delhi-110 108.
4. CGHS Desk-I/ Desk-II/ CGHS-I/ CGHS-II, Dte. CGHS, Nirman Bhawan, New Delhi-110 108.
5. Estt.-I/ Estt.-II/ Estt.III/ Estt. IV Section, Ministry of Health & Family Welfare, New Delhi- 110 108.
6. Admn. I / Admn. II Section, Dte. CGHS, Nirman Bhawan, New Delhi-110 108.
7. The Sr. Technical Director, NIC, MOHFW, Nirman Bhawan, New Delhi- 110 108 with the request to upload this OM on the website of Ministry of Health & Family Welfare and CGHS.
8. UTI-ITSL, 1/1, KSFC Bhavan, Above Canara Bank, Thimmaiah Road, Vasanth Nagar, Bangalore, Karnataka-560052.
9. All the Central Govt. Offices (situated at Jaipur).
10. Accounts Section/MSD/ Monitoring Committee, CGHS, Jaipur.
11. C.M.O. Incharge, CGHS, Disp. No. 1, 2, 3, 4, 5, 6, 7 & I/C Poy Clinic, CGHS, Jaipur.
12. Administration Section with the request to upload the OM on the website of CGHS Jaipur.
13. MCTC : email : mctc@cghs.nic.in
14. Guard File.