

# GRIEVANCE REDRESSAL

The complaint Box and Complaint Book are available in each wellness centre and Polyclinic.

First Step at the level of Advisory Committee and meeting held on every second Saturday of the month in each wellness centre.

The Second step at the level of Additional Director.

The Third step in consultation with the competent authority at the level of Directorate General of CGHS and Ministry of Health & Family Welfare, New Delhi.

The contacts for redressal of grievance are as under;

S.NO.	Name	Contact No.	Email Address
1.	Dr.R.P.Joshi Additional Director	2235110-117-119 Fax 2235156	ad.jp@cghs.nic.in
2.	Sh.R.N.Meena, Administrative Officer	2235110-117-119 Fax 2235156	ad.jp@cghs.nic.in
3.	Dr.A.K.Wadhwani, Vigilance Officer	2203130 Fax 2235156	ad.jp@cghs.nic.in